



NOVEMBER 2013

# Free Wheeling



Em's Day Trip - Woods Point

# Notice Board

## VFWDC GENERAL MEETING VENUE

### Notice to all club members

The November club meeting will be held at Everything Four Wheel Drive in Cranbourne and is on Wednesday 6th of November. There will be an industry expert to talk about suspension and correctly setting up our vehicles. We'll have discounts of between 10-60% off floor stock on the night, raffle prizes and BBQ for all club members.

NOTE: The meeting will start at 7.30pm, at the following address 1b/280 South Gippsland Highway, Cranbourne, VIC 3977.

### **FREE WHEELING**

Hello and welcome to the November newsletter.

This month see's the seasonal tracks 'reopened for business' and there are a few trips on the November long weekend, check out the details further in the newsletter. Please note the details above, as we're at a different location for this month. Hope to see you all there.

Catherine

Editor@fwdc.com



## COMMITTEE OF MANAGEMENT 2013-2014

President	John Partridge	president@vfwdc.com
Vice President	Sally Higgs	vicepres@vfwdc.com
Treasurer	Steve Pitcher	treasurer@vfwdc.com
Secretary	Andre Van Derwalt	secretary@vfwdc.com
<b>GENERAL COMMITTEE</b>		
Assistant Secretary		assist@vfwdc.com
Trip Co-ordinator	Tristan Higgs	trips@vfwdc.com
Newsletter Editor	Catherine Felton	editor@vfwdc.com
Web Manager	Ben Whitworth	web@vfwdc.com
Training Officers	Phillip Griffith	
Association Delegate	David Bruinsma	delegate@vfwdc.com
Librarian		
Merchandise	Mark Felton	
General Committee		

Club Details	
Registered Name	Victorian Four Wheel Drive Club Inc
Registration No	A002184F
Correspondence	PO Box 778 Dandenong Vic 3174
Email	<a href="mailto:secretary@vfwdc.com">secretary@vfwdc.com</a>
Website	<a href="http://www.vfwdc.com">www.vfwdc.com</a>
Meetings	Held 8pm, first Wednesday of each month, excluding January (no meeting).
Location	Noble Park Football Club (Bowling club near car park) 46-56 Moodemere Street, Noble Park Melways ref: 89 D4
Newsletter	All articles and photographs to be submitted prior to 20 <sup>th</sup> of each month to <a href="mailto:editor@vfwdc.com">editor@vfwdc.com</a>
	The Victorian Four Wheel Drive Club is an affiliated club of the Victoria Association of Four Wheel Drive Clubs Inc (VAFWDC)



# VFWDC ADVERTISING DIRECTORY

## BUSH-B-Q

Manufacturer of the Barbeque of the Outback

**Don & Thelma Montague**

Ph: 9808 1200 Mob: 0414 355 488

Email: [info@theldon.com.au](mailto:info@theldon.com.au)

Web: [www.theldon.com.au](http://www.theldon.com.au)

## FRANKLAND ELECTRICS PTY L TD

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**Peter & Janine Frankland**

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Email: [peterfrankland@optusnet.com.au](mailto:peterfrankland@optusnet.com.au)

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Anyone wishing to advertise in the  
Club Directory, please  
contact the Editor at [editor@vfwdc.com](mailto:editor@vfwdc.com)



## CLUB CALENDAR AT A GLANCE

2013				
	1st - 5th	Melbourne Cup - Beachport / Robe (SA)	David Bruinsma	0417 747 860
	1st - 5th	Melbourne Cup - Knockwood Reserve	Markncat Felton	0439 345 207
November	<b>6th</b>	<b>Everything Four Wheel Drive Cranbourne</b>	<b>Small General</b>	<b>Meeting</b>
December	<b>Wednesday 4th</b>	<b>General Meeting</b>		
	7th	Club Christmas Party Break Up Party		
		Christmas - New Year trip		
January 2014		<b>NO GENERAL MEETING</b>		
	24th - 27th	Murray River Trip - Long Beach (Ulupna Island)	Markncat Felton	0439 345 207
	22nd	Committee Meeting		
February	<b>5th</b>	<b>General Meeting</b>		
	22nd	Committee Meeting		
March	<b>5th</b>	<b>General Meeting</b>		
	7th - 10th	Labour Day Weekend		
	19th	Committee Meeting		
April	<b>2nd</b>	<b>General Meeting</b>		
	19th - 21st	Easter Long Weekend—McKillops Bridge	Markncat Felton	0439 345 207
	25th	ANZAC Day		
	30th	Committee Meeting		
May	<b>7th</b>	<b>General Meeting</b>		
	22nd	Committee Meeting		
June	<b>4th</b>	<b>General Meeting</b>		
	6th - 9th	Queens Birthday Weekend		
	19th	Committee Meeting		
July	<b>2nd</b>	<b>General Meeting</b>		
	4th - 6th	Xmas In July		
	18th - 20th	Snow Trip - Mt Skene	Markncat Felton	0439 345 207
	22nd	Committee Meeting		

# PRESIDENT'S REPORT

Welcome to this month's edition of the Free Wheeling Newsletter.

We're coming up to the best time of year for getting out there in our 4WD's. It's vitally important that we maintain our 4WD's to a very high standard, more than what we would do to our daily 2WD vehicles. The reason being is that we subject our 4WD's to extreme conditions. From dirt to mud to water crossings to climbing over rocks and driving steep hills. Sometimes (hopefully) all on the one trip. The stresses your 4WD are under are quite extreme and small issues around town can quickly become big issues off road and without a mechanic around to help.

In RACV? Forget about it. They aren't going to help you on the side of the track; they will only travel to where the bitumen stops.

A normal mechanic that works primarily on 2WD vehicles will often not understand what our vehicles go through. This is why we highly recommend finding a mechanic that specialises in 4WD's and are 4WD'ers themselves. Just because the vehicles service log doesn't say that the diff oils and transfer case oils need checking or replacing doesn't mean that heat build-up hasn't damaged the viscosity of the oil or there might be water contamination. Same with the hubs and bearings and so on. This is an issue we see in alarming numbers in our workshop.

We would also highly recommend carrying in the vehicle a workshop manual for your vehicle and basic tools. Even if you don't know what to do, chances are someone else on the trip or a passer-by may be able to help you. Also carry spare radiator hoses and fan belts. If your hoses and belts on the vehicle are a few years old, replace them with new ones and keep the old ones for an emergency. There's nothing more frustrating than carrying a fan belt set with you for years and then when you need it the most, find out that you were supplied the incorrect units. I've seen this previously on club trips.

We know unexpected things can and do go wrong when we're off-road. But what no one wants to hear is "Yeah I've been having problems with that" or "I've been meaning to get around to replacing that". It's more than just a little bit frustrating. The harsh reality is, if you can't afford to correctly maintain your vehicle - you can't afford to go 4WDing.

The 4WD club membership is an excellent resource of information. So while you're at a club meeting or while you're on a trip, ask your fellow members where they get their vehicle serviced and maintained and what their experiences have been. It's cheaper to learn from other people's mistakes or bad experiences than to learn it firsthand. Ditto for your 4Wd and camping accessories as well.

Until we meet at the meeting, keep it safe,  
John Partridge  
President, VFWDC Inc.



## UPCOMING TRIPS

DESTINATION	<b>Melbourne Cup Weekend - Knockwood Reserve</b>
LEADER/CONTACT NO.	NAME: Markncat Felton MOB: 0439 345 207
DATE	Friday 1 <sup>st</sup> and Tuesday 5 <sup>th</sup> Nov 2013
MEETING PLACE / TIME	7:00pm at Macca's back carpark Lilydale
GRADE Please adhere to new trip classifications	WET: easy/medium DRY: easy/medium
TRIP ACTIVITY DETAILS	<p>This trip is the first one for the year, it's that time when the seasonal tracks reopen. Your welcome to come and go at any time over the weekend, whatever suits you.</p> <p>Were having a base camp at Knockwood Reserve, all are welcome as there is two wheel drive access to this reserve, so bring your tents, camper trailers, caravans whatever takes your fancy.</p> <p>We'll take a easy tour around the local area of Mt Skene, do a few easy tracks. Have lunch at the Kevington Pub on one of the days, which is a great little pub located along the Jamieson River.</p> <p>Also we can take advantage of having a stay in camp by cooking a lovely pot roast meal. This will be a nice and relaxing weekend for every one.</p>
VEHICLE LIMITS	MINIMUM: 2 MAXIMUM: No Max
APPROX KMS Meeting place to destination	600km round trip from/to home.
LAST AVAILABLE FUEL	PETROL: BP at Mansfield DIESEL: BP at Mansfield
EQUIPMENT REQUIRED	Self sufficient, camping gear, chain saw and fuel, don't forget the camp oven.
MAPS REQUIRED	Rooftops – Jamieson – Mt Skene Activities Map.
RADIO CHANNEL      CB / UHF	UHF 12

## UPCOMING TRIPS

DESTINATION	<b>Beachport / Robe (SA)</b>
LEADER/CONTACT NO.	NAME: David Bruinsma MOB: 0417 747 860
DATE	Melbourne Cup Weekend Friday November 1 <sup>st</sup> to Tuesday November 5 <sup>th</sup> (2013)
MEETING PLACE / TIME	TBA – depends on who is coming, and respective departure times (due to people obtaining Leave)
GRADE <span style="color: red;">Please adhere to new trip classifications</span>	WET: Medium DRY: Easy
TRIP ACTIVITY DETAILS	<p>I plan to leave very early on the Friday morning, setting up camp early afternoon. Planning to camp at the caravan park at Beachport, and then spend family time on the beach (sunning, fishing, swimming) with opportunity for group drive up the beach or for individual family activities whenever and however you want. Planning to pack up on the Tuesday morning and head back to Melbourne</p> <p><u>Further Info</u> I have made a pencil booking for 4 adjoining camp sites, and have been informed that on the 1st weekend of November they are not busy. Cost for unpowered site \$26 p/n for 2 people Cost for powered site \$28 p/n for 2 people \$7 p/p per night extra for more than 2 per site. We can have an elevated fire pit. I will be bringing a 44gal drum that I have put in a frame with adjustable legs, and some fire wood. Feel free to bring a good surf rod or 2, and join me in catching some fish off the beach and/or nearby jetty. (That is when the wife has had enough of me and kicks me out of the camp site for a couple of hours....)</p>
VEHICLE LIMITS	MINIMUM: 1 MAXIMUM: 4
APPROX KMS Meeting place to destination	About 550km to Beachport from Melbourne
LAST AVAILABLE FUEL	PETROL: Every major town DIESEL: Every major town
DISTANCE BETWEEN SUPPLIES	Every major town
EQUIPMENT REQUIRED	All Recover gear – Max TraX if you have them (anyone able to loan me a set of Max Trax?)
MAPS REQUIRED	Have no idea ... I'll be using my GPS to get to BeachPort.
RADIO CHANNEL      CB / UHF	UHF 12

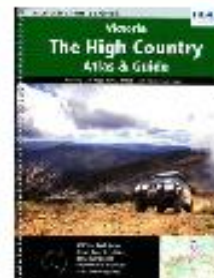
# EVERYTHING 4WD

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F: 03 59955199  
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W: www.e4wd.com.au

**We have move to a new larger shop and workshop on the highway.  
10% off stock items for all club members!**

*We have a large  
range of Hema  
maps, books and  
GPS's in stock as  
well as the Rooftop  
maps + more*



**We are now  
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solar & 12 volt  
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**Contact us for all your 12 volt power and solar needs for your 4x4, camper or caravan**



**Everything 4WD is the largest South Eastern Suburb dealer in  
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Patrol GQ/GU kits from \$1120.00  
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*Roadsafe 4WD have a huge range of steering  
arms, trailing arms, panhard rods, swaybar  
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wheel spacers, strut spacers, spare wheel  
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more.*

*Most of this we have in stock ready to go.*





## Minutes of General Meeting October 2013

The meeting was held in the Bowls club, Noble Park Football Club and was opened at 8.05pm by Club President John Partridge.

**Present:** members present as per the attendance book

**Apologies:** members present as per the Apologies book

**Visitors:** Visitors as listed in the Visitors Book

### Minutes of previous General Meeting

**Accepted :** Andrew  
**Seconded :** Ben Whitworth

**Matters arising:**  
 NIL

**Correspondence in**  
 Land rover Review  
 CCJC  
 Overland Cruiser  
 Membership renewals  
 Wattle range tourism  
 Department of Justice - Approval of club rules

**Correspondence out**  
 Club magazine

### Treasurer's report

Term Deposit	\$ 7150.63
Cheque A/C opening	\$ 4156.63
Money In	\$ 688.80
Moneys Out	\$ 311.60
Cheque A/C	
Closing balance	\$ 4533.83
Petty Cash	\$ 150
Consolidation balance	\$ 11903.85

**Accepted:** Johan Liebenberg  
 David Bruinsma

**Association Report**  
 Regional rep meeting  
 4wd Vic Driver woman training course  
 Seasonal road closures ending 1<sup>st</sup> of November  
 Christmas tree delivery day

**Trip coordinators report**

Type	When	Where	Trip Leader
Easy trip (A/T suitable)	First weekend October	Mt Useful	Johan
Night run	Friday night 10 August	Toolangi (Marginal road)	Dean
Medium driving	A Sunday in Oct	Tallarook	John
Sand driving	Melbourne-cup weekend	Robe - Beach port	David
Camping	Melbourne-cup weekend	Knock wood reserve	Mark 'n' Cat
Woods point night run	Friday 11 October	Woodspoint	Dave and Mick

**Trip reports**

EM's first trip. Easy trip with unexpected track closures. Other than these little hic-ups everyone had a good day. 14 river crossings in one day! Some steep terrain with a lot of first timers. Scotty lost a running board of a Navara.

Max & Sandra's touring trip. Beautiful area around the Pink lakes. Spent 3 nights there and did some of the tracks around the area. Lots of flies in the area. Good camping at Mango. Took a tour to the "Wall of China" erosion site. Beautiful views and soft sand. Lots of wild life.  
Headed to Yanga park on Friday. Drove home on Saturday.

**Events Report**

NIL

**General business**

Club rules have been approved.  
Club is planning to get a rep from 4wd VIC and speaker on fire readiness.  
November meeting at Everything 4wd.  
Privacy policy review and feedback from members in the next meeting.  
Weigh bridge - still under planning.  
Driver training early next year.  
Merchandise: Prices are in the Magazine.

**Other Business**

Nil

**Raffle**

Winner	Item
Jack	Cargo bag
David	Wine
Amanda	Mag pen light
Rob	Tupperware drink bottle

**Meeting Closed: 9:45 pm**

**Next Meeting:** Wednesday 8.00pm 13 November at Everything 4wd in Cranbourne.



## Trip Reports

### Club Trip Report - Woods point day Trip

#### Participants - Group 1:

Leader: Emily Wimetal with John Wimetal  
Mick and Sally Harris  
Scott and Amanda Lehmann  
Stuart + Marie Bowker  
Ly Ho + girl friend  
John Kokos

#### Participants - Group 2:

Leader: David, Carolyn and Samuel Bruinsma  
Andrew Hooper  
James  
Rob Pizzimento (Father in law and friend)  
Ben Whitworth (and Kids)

(apologies if typing of peoples names is not quite right)



The day started out with some great weather, with everyone meeting at the Caltex Servo out at Longworry. We met out the back in the truck stop area, so that we could get all the vehicles in one area, and not get in the way of the normal traffic out the front of the servo. (just a quick note here that the food services are currently closed for renovation for a few months at the moment).

Emily and I had discussed prior to the day that with 14 expected vehicles we would split the group into 7 vehicles each - but on the day, there were a few people that had pulled out, so we ended up with a group of 6 and a group of 5 (11 vehicles all up). Emily was really stocked that there was so much interest in her first ever trip as a leader for the club.

I showed Emily how to inspect each vehicle prior to departure on a club trip, looking for suitable recovery point at the front of each, and also to check that no one left their tow bar on the back by mistake - and that at least a recovery point or pins was in the tow hitch instead. Once that was completed I conducted a brief introduction for the day and Emily handed out slips of paper with the groups listed on them, so that each person knew who was to be in front, and behind them in the respective convoys - and who the Tail-End Charlies where to be as well. (Emily and I had put a bit of work into this leading up to the trip). Group 1 was to be on UHF 12 with Group 2 on UHF 13 - both leaders had an additional UHF tuned to the other group frequency, so we could monitor what was happening for the whole convoy.

We took off just slightly after the allotted time of 8am and headed off for the Footbridge just before Noojee. We

managed to completed fill up the car park (see the photo evidence) and parked in one person who was there before us, prompting them to leave very soon after our arrival. Everyone got out to stretch their legs and have a meander over the bridge from west to east, stopping for the view and a pose for more photo opportunities.

Once we got underway again, everyone was advised that the next stop was a way up the road (at least an hour drive ahead) and our next destination was to be Mt Matlock. We did stop just short half way once we got onto the dirt roads proper, so we could air down the tyres to make the dirt roads more comfortable. I understand everyone got up to Mt Matlock without getting into low range, so we quickly changed that little fact by advising the track off the other side could be a bit steep and slippery, better to engage low range for the exit. Ly Ho was the only person who had not yet used 4 Low on a 4wd, so I gave him a bit of coaching how to drive his TLC Sahara auto down the hill safely - and from behind it looked like he did a pretty good job of it too, and seemed to enjoy himself.

We ended up at a nice little camp site with (drop) toilets and fire pits for a pre-planned lunch stop. Mick got out a hot plate, John and myself got dry firewood out of the back of our 4x4's that we had taken with us from home, and got about to lite a nice fire for some of the folks to cook a nice hot lunch on the bbq plate. We managed to sit around and chat for a bit over an hour, some of the kids burnt off energy by throwing a ball around and a Torpedo as well.

Once we packed up from Lunch we proceeded the short



distance down into and through the township of Woods Point - where everyone in the convoy stopped to chat to a nice person wearing BLUE, and sampling the exhaling device he showed us (ie, we all got to 'blow in the bag'). And as we were doing so, all the trail bike riders decided that since the man in blue was busy with us, they quickly took off from town heading the other way- this was especially suspicious as most had walked out of the pub .... ???

Emily took us down through the camp site at Comet Flat Reserve, up Webster Spur Track (which I somehow managed to do all in 2wd) which was a bit slippery as it started to rain for a short while. At the top of Webster Spur, we turned right down until the left turn to Walhalla Road. Scott and Amanda parted company at the top of Webster Spur, and where planning to head back to our lunch time stop so they could camp for the night, John and I had generously donated (dumped) our remaining fire wood in the back of Scotties Ute prior to leaving the lunch stop. the 10 remaining convey members proceeded south east towards Aberfeldy. Just before Aberfeldy, Emily lead 6 of the convey down Pluto Track and were going to come back up O'Keefe Track, and I led the other 3 people back through Aberfeldy directly down to the dam wall to 'air up' and head direct for home. The crew Led by Emily were planning to stop at Erica at the pub for a meal before finding there way home.

All in all, it was a very good day trip with no damage to any vehicle. there was a great mix of black top, graded dirt roads, off road with some of it traversed in low range, multiple creek crossings, food and drinks around a camp fire, great company. Just about everything that you could expect and enjoy in a club trip was included!

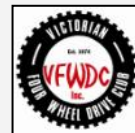
Cant wait for the next club adventure!  
David Bruinsma.

[A joke on behalf of one of our youngest members, Samuel Bruinsma.](#)

**What do you call a group of Rabbits hopping backwards?**

**The answer is:**

**A receding hare line!**



## CLUB MERCHANDISE For Sale

Club Polo Shirts	\$28.00 ea
Club Polar Fleece ½ Zip Jumper	\$38.00 ea
Club Polar Fleece Full Zip Jacket	\$48.00 ea
Club Sleeveless Reversible Vest	\$44.00 ea
Club Caps	\$15.00 ea
Club Bucket Hat	\$16.00 ea
Club Wide Brim Hat	\$18.00 ea
Club Beanie	\$12.00 ea
VFWDC Sticker (long)	\$ 6.00 ea

We encourage all members to purchase a Club Polo Shirt.

Email your order to [committee@vfwdc.com](mailto:committee@vfwdc.com).  
Please ensure you advise size required.

## Visitor for the December Club Meeting

Glen Tarrant from the CFA will attend the meeting to discuss some of the following:

- Travelling in high risk areas
- What to do if caught in a vehicle during a bushfire
- Understanding Fire Danger
- Ratings's and how to plan a holiday around them
- Where to get information while out on the road – eg downloading app, website, etc
- What items to pack into the car for a bushfire
- Planning for how you might get info if in remote areas with no service
- Not travelling into high risk areas on bad days – rearrange your plans



# Privacy Policy

## Victorian Four Wheel Drive Club Inc.

### **1. We respect your privacy**

Victorian Four Wheel Drive Club respects and is committed to protecting your right to privacy. This Privacy Policy sets out how we collect and treat your personal information.

“Personal information” is information that we hold which is identifiable as being about you.

### **2. What personal information we collect**

We may collect and hold on file the following types of personal information about you:

- your name;
- your address;
- your date of birth;
- your telephone contact details;
- your email contact details;
- your vehicle and registration details;
- details of any courses that you have completed that relate to our activities;
- information about any club merchandise that you purchase from us;
- information about any goods or services that you may procure through us or as a result of your association with us;
- information from any enquiries that you make with us; and
- information and records of any communication that is entered into between us.

We may also ask you to make available (in a sealed envelope) the following additional personal information (“Emergency Information”) if you should wish to participate in a club activity:

- emergency contact details of your next of kin or other trusted person;
- the name and contact details of your doctor or physician;
- your Medicare number;
- the name of your private health insurance provider (if you have one);
- details of any ambulance cover that you may have;
- your blood type;
- details of any current medication; and
- details of any known allergies.

“Emergency Information” is information that we collect and which relates to you in order to assist the authorities, emergency services groups and us if you should become lost or stranded while participating in a club activity, or if you require medical treatment or other assistance in the case of an accident or an emergency.

### **3. How we collect your personal information**

We collect personal information from you in a variety of ways, including: when you interact with us (whether in person, electronically or over the phone); when you complete any of our prescribed forms; when you access our website (including our members-only forum); and when we organise club trips or other activities in which you wish to become involved.

### **4. Use of your personal information**

We use your information to help with the ordinary activities and operations of the club, to interact with you and to maintain our relationship with you.

We may use your personal information to facilitate these purposes and for related purposes including:

- Internal administration;
- Arranging insurance on behalf of the club, its officers and its members;
- Arranging access and travel permits to parks, tracks and other areas which carry public or seasonal access restrictions;
- Maintaining and renewing the club's affiliation arrangements with other groups and associations;
- Controlling and managing access rights to the club's members-only forum and email distribution list; and
- Assisting us to identify and inform you of activities that we engage in that may be of interest to you.

We will use reasonable endeavours to prevent the disclosure of your personal information except to the extent:

- Indicated at the time that you supply information to us;
- Expressly permitted under any other agreement that we reach with you;
- Required for performance by us of our activities and operations for you;
- Required under compulsion of law or as otherwise provided in cooperation with any government authority;
- or
- Where information that we hold about you is already publicly available or we disclose it in a manner that does not readily permit identification of that information relating to you.

We also use it to notify you of any news, events, special offers and club discounts that may involve third parties and which we think might be of interest to you.

Except as described above, we undertake not to sell, rent, trade or otherwise provide your personal information to any third parties. ***Your personal information may however be shared among other members of the club, unless you tell us otherwise.***

We will only ever hold your Emergency Information (in its sealed state) for the duration of each club trip or other club activity for which purpose this information has been obtained. We will not access or provide details of your Emergency Information to any third party, except in the case of an accident or an emergency.

#### **5. Disclosure of your personal information overseas**

Our website host is based in Australia but it also conducts some of its operations in the United States of America. By accessing and using our website (including our members-only forum), you acknowledge and agree that some of your personal information (including any comments that you post which may be used to identify you) may be stored on servers that are located in the United States of America.

#### **6. Quality and accuracy of your personal information**

*We will use reasonable endeavours to maintain the quality and accuracy of our records about you. Should any of the personal information that we collect from you be subject to change, we request that you provide us with updated details at the earliest opportunity so that we may update our records to reflect these changes.*

#### **7. Security of your personal information**

We do not permit unauthorised access to, or the improper use of, your personal information (this includes for commercial purposes or for personal gain). While we will make reasonable endeavours to protect and secure your personal information, we are not liable for any unauthorised access to this information.

#### **8. Access to your personal information**

On request, you may access any personal information that we have collected and stored about you free of charge. If you believe that your personal information is not accurate or complete, you may request that we make the necessary corrections, additions or deletions. In order to do so, we ask that you put your request in writing. We will endeavour to respond to your request within one calendar month of receipt.

## **9. Complaints or enquiries about privacy**

*If you have any complaints or enquiries about our privacy practices, please feel free to contact us with details of your complaint or enquiry through either of the following channels:*

Write to us at:

Secretary  
Victorian Four Wheel Drive Club  
PO Box 778  
Dandenong Vic 3175

E-mail us at: [secretary@vfwdc.com](mailto:secretary@vfwdc.com)

*We take complaints very seriously and will endeavour to respond to any complaint that we should receive within one calendar month of receipt. We also have a dispute resolution framework for our members, as outlined in our Rules.*

## **10. Changes**

Please be aware that our Privacy Policy may be revised from time to time. We will advise our members of any revisions and make a copy of the most current version available for download on our website.

## **11. Website**

*When you visit our website*

When you visit our website we may collect (whether directly or through a third party provider) certain information such as device type, browser type, operating system, website visited immediately before coming to our site, etc. This information may be used in an aggregated manner to analyse how people use our site, such that we can improve your online experience when visiting or using our website.

*Cookies*

We may use cookies on our website (whether directly or through a third party provider). Cookies are very small files that are used by website administrators to identify you when you come back to the site and to store details about your use of the site. Cookies are not malicious programs that access or damage your computer. We use cookies to improve the experience of people using our website.

*Third party sites*

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**Victorian Four Wheel Drive Club Inc A0002184F**

Privacy Policy (Version 3)

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